certainteed
SAINT-GOBAIN

LIFETIME
LIMITED

WARRANTY

Vinyl Siding Products

SAINT-GOBAIN

CONGRATULATIONS! ...and thank you for your recent purchase of one of the fine siding products from CertainTeed. You can feel confident that you have made a wise decision buying from a company that is an industry leader and stands behind its products with strong warranty protection. Since 1904, CertainTeed has been producing quality building products that provide long-lasting beauty and protection for homes of every size, style and age. In addition to vinyl and polymer siding, CertainTeed offers roofing, trim, insulation, walls, and ceilings. For over 100 years, the origin of our name continues to be our ongoing philosophy, "Quality made *certain*, satisfaction guaran*teed*."



LIFETIME LIMITED WARRANTY

Limited, Non-Prorated and Transferable (Prorated if Transferred)

What and Who is Covered:

CertainTeed LLC ("CertainTeed") warrants to the property owner that the vinyl siding (except for Cedar Impressions®, Northwoods®, CedarBoards™ and CERTAplank™ which carry separate warranties), soffit and accessory products ("Vinyl Siding Products") are free from manufacturing defects in material and workmanship if installed according to our applicable specifications, subject to the terms and conditions of this Warranty. If CertainTeed determines, in its sole discretion, that its Vinyl Siding Products have a manufacturing defect under the terms of this Warranty, CertainTeed will, at its option, either (1) pay to repair, replace, refinish, or coat any vinyl siding product it determines has a manufacturing defect, or (2) refund the amount paid by the original property owner for the Vinyl Siding Products plus the cost of the labor of the original installation.

In no event will the value of CertainTeed's obligations under this Warranty exceed the purchase price of the originally installed Vinyl Siding Products that CertainTeed determines have a manufacturing defect and the cost of the labor involved in the original installation of Vinyl Siding Products. All costs or expenses beyond this amount, including costs related to drop-in foam backers boards, are the responsibility of the property owner.

In the event of repair, replacement, refinishing, or coating under the terms of this Warranty, the warranty applicable to the original Vinyl Siding Product shall apply to the repaired, replacement, refinished, or coated Vinyl Siding Product and will extend for the balance of the original warranty period.

The lifetime warranty period offered for CertainTeed Vinyl Siding Products is only available to the original, individual homeowners, and only if applied to a single-family home. All other structures and property owners (e.g., corporations, governmental agencies, partnerships, trusts, homeowner associations, cooperative housing arrangements, religious organizations, schools, condominiums, townhomes, apartment buildings, duplex, house of worship, and any other type of building or premises not owned by individual homeowners), including subsequent property owners (see Transferability section, below), are limited to a prorated 50 year warranty (see How Long You are Covered section, below).

How Long You are Covered:

This Warranty has a lifetime warranty so long as the original property owner is a person who lives in and owns the single-family home on which the Vinyl Siding Products were originally installed. If the owner is a subsequent owner or a corporation, governmental agency, partnership, trust, homeowner association, cooperative housing arrangement, religious organization, or other entity not a person, or if the Vinyl Siding Products are applied to a school, condominium, townhome, apartment building, duplex, house of worship, or any other type of building or premises not owned by an individual homeowner, warranty coverage under this Warranty is prorated starting from the original date of installation.

The original property owner of a single-family home (as described in this section) receives 100% non-prorated coverage.

Subsequent owners and others (as described in this section) are covered by a 50-year prorated warranty:

Percentage of Coverage	Years Since Installation
100%	Up to 5
90%	More than 5 and up to 7
80%	More than 7 and up to 8
70%	More than 8 and up to 9
60%	More than 9 and up to 10
50%	More than 10 and up to 11
40%	More than 11 and up to 12
30%	More than 12 and up to 13
20%	More than 13 and up to 14
10%	More than 14 and up to 50

Transferability:

This Warranty automatically transfers to subsequent property owners. The warranty for all subsequent property owners is a prorated 50 year warranty, measured from the original date of installation (see How Long You are Covered section, above). The fade protection coverage of this Warranty is not transferable.

Limitations:

This Warranty does not provide protection against any failure, defect or damage caused of the Vinyl Siding Products by situations and events beyond normal exposure conditions, including but not limited to:

- Misuse, abuse, neglect, improper handling, or storage;
- Improper installation or installation not in strict adherence with CertainTeed's written installation instructions;
- Use of accessories which do not properly receive and/or secure CertainTeed Vinyl Siding Products;
- Failure of owner to provide normal maintenance and cleaning;
- Normal weathering, fading, chalking or oxidation;
- Discoloration or other damage caused by air pollution (including but not limited to metallic oxides or metallic particles), mold, mildew, exposure to harmful chemicals or normal weathering resulting from exposure to the elements;
- Damage resulting from accidents, fire, vandalism, wind-blown or foreign objects, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God;
- Defects in, failure of or damage to the wall or material on which the Vinyl Siding Products were installed, structural defects, and/or damage caused by movement, distortion, cracking or settling of the wall, framing, decking or the foundation of the building;
- Distortion or melting of the Vinyl Siding Products due to external heat sources, including but not limited to, barbeque grills, fires or as a result of reflection from windows, doors or other objects;
- Damage caused by deck stains, grease, petroleum-based products or other corrosive chemicals or liquids;
- Use of drop-in foam backer boards;
- Any other cause not resulting from a manufacturing defect in the products supplied by CertainTeed.

This Warranty is voided for any Vinyl Siding Products which have been painted, varnished, refinished, or similarly coated over the manufacturer's original finish (unless the refinishing or coating is authorized by CertainTeed pursuant to this Warranty).

CertainTeed warrants its Vinyl Siding Products against excess fade beyond normal weathering if reported to CertainTeed in accordance with the notice provision (see What the Property Owner Must Do section, below). Excess fade is defined by a change in color, as calculated according to ASTM D2244, greater than four (4) Hunter units.

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographic location of the building, the cleanliness of the air in the area, and many other influences over which CertainTeed has no control.

CertainTeed shall have sole discretion to determine whether the Vinyl Siding Products have faded beyond normal weathering. If the Vinyl Siding Products are determined to have excessively faded, CertainTeed will pay to repair, replace, refinish, or coat, at its option, the affected Vinyl Siding Products. CertainTeed also reserves the right to refund the amount paid by the original owner for the Vinyl Siding Products plus the cost of labor involved in the original installation, excluding any cost related to drop-in foam backer boards. If the original costs cannot be documented by the property owner, CertainTeed shall have sole discretion to determine the amount of any refund.

CertainTeed reserves the right to discontinue or modify any of its Vinyl Siding Products, including the color, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event the replacement material varies in color or gloss in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this Warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the Vinyl Siding Product initially installed has been discontinued or modified.

Limited Hail Damage Warranty:

CertainTeed warrants that its Vinyl Siding Products will resist damage caused by hail. CertainTeed's obligation and warranty for hail damage is limited as follows: (1) the property owner must pursue the cost of replacement or repair of damaged vinyl siding products through homeowners' insurance or any other available or applicable insurance, and (2) if the cost of repair or replacement exceeds the property owner's insurer's payment/contribution (excluding any insurance deductible), CertainTeed will reimburse the property owner the difference between the cost of repair or replacement of the damaged Vinyl Siding Products, and the insurer's payment/contribution (excluding any insurance deductible). In no event, however, will CertainTeed be liable for or have any warranty obligation in excess of the value of the hail damaged Vinyl Siding Products, or be responsible for or reimburse the applicable insurance deductible, labor costs or other costs pertaining to removal or replacement of damaged Vinyl Siding Products. CertainTeed will also have no warranty obligation or liability for any injury to persons or damage to property caused by hail damaged Vinyl Siding Products. All payments made by CertainTeed pursuant to this warranty are in U.S. dollars.

What the Property Owner Must Do:

If you believe your Vinyl Siding Products have a manufacturing defect, hail damage, or faded beyond normal weathering, you must promptly notify CertainTeed in writing and provide proof of property ownership, the date you bought the property, and the date of your Vinyl Siding Products purchase and installation. In order to properly evaluate and process a warranty claim, CertainTeed may require you to submit a product sample to CertainTeed for analysis and/or permit a CertainTeed representative to inspect the installed product, if required. CertainTeed will evaluate each properly reported claim under the terms of this Warranty and will notify you of any additional information or product samples it may need to process your claim. For more details about submitting a warranty claim, visit https://www.certainteed.com/warranty-information/ or call (800) 999-3654.

Please send all notifications and correspondence to:
CertainTeed LLC, 803 Belden Road, Jackson, MI 49203, Attn: Warranty & Technical Services

Warranty and Limitation of Remedies:

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING, REFUNDING, REFINISHING, COATING, OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) OR THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS AND THE LABOR COSTS RELATING TO THE ORIGINAL INSTALLATION OF SUCH PRODUCTS.

This Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State or Province to Province.

This Warranty applies to Vinyl Siding Products installed on or after March 1, 2023.
(The warranty in effect at the time the material is originally installed is the applicable warranty.)
This Warranty replaces all prior warranties.

Effective Date: 3/1/23

Care and Maintenance of Vinyl Siding Products

While CertainTeed's Vinyl Siding Products resist most common household stains like oil and grease, it will become dirty like any other product that is exposed to atmospheric conditions. Chalk may also accumulate on the surface. This is a normal condition for all pigmented materials which are constantly exposed to sunlight and the elements. Soil, grime and chalk can be removed with your garden hose and a bucket of soapy water. If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test any cleaner on an inconspicuous area before full use.

Mold and mildew may be a problem in some areas. They may appear as black, gray or green spots on surface dirt and are usually first detected in areas not subject to rainfall, such as under eaves and porch enclosures. Mold and mildew can be removed with the following solution:

Mix together:

1⁄3 cup of detergent (*Tide*, for example), 2⁄3 cup of Trisodium Phosphate (*Soilax*, for example), one quart of 5% Sodium Hypochlorite (*Clorox*, for example) and three quarts of water. (Caution: Greater concentrations may cause damage to vinyl siding.)

If the above solution does not readily remove the mold or mildew, request a mold and mildew-type cleaner from your contractor.

NOTE: The chemical agents referenced above may be hazardous to the user or to the environment. Please follow all precautions and warnings on the product label, particularly those which may be necessary to prevent personal injury. Always dispose of these chemical agents in a manner prescribed by the manufacturer. If you are unsure how to use or how to properly dispose of these chemical agents, please contact the manufacturer of these products for instructions.

Important: Fire Safety Information

Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect vinyl building materials from fire.

Rigid Vinyl Siding Products are made from organic materials and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and maintenance personnel should always take precautions to keep sources of fire, such as barbecues, and combustible materials such as dry leaves, mulch and trash, away from vinyl siding products.

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CertainTeed
Ceilings • Gypsum • Insulation • Roofing • Siding • Trim
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